

Unlock the Value in Your Service Contracts

Academic and commercial research departments with mission-critical equipment can realize financial, operational, and quality benefits through Remi's data-driven service vendor management.

Immediate Savings

Evidence-based contract assessment generates around 20% hard cost savings in a single consolidated agreement

Improve Your Productivity

Standardized service workflow and event management eliminate chaos of managing multiple vendors

Maximize Uptime and Quality

Utilize your preferred vendor or tap into our network of 5,000+ peer-reviewed service technicians

A simpler, smarter approach to service and vendor management



Contract Consolidation

Enjoy one renewal workflow and unmatched flexibility with a single evidence-based service agreement



Vendor Performance Monitoring

Improve quality outcomes through nationally-benchmarked insights and service event oversight



Lower Costs

Reduce costs through proprietary data insights and aggregated peer demand



Standardized Service Management

Eliminate the chaos of managing multiple service events through a standardized and formulary-driven workflow



Digitally-Powered Experience

Efficiently manage your operations through transparent data insights and digitized workflows

Safely Extend Service Life of Critical Assets

Preserve precious capital while maximizing the return on investment of your end-of-life equipment with a single partner to manage service events and access to 4 million parts.

Try Remi Risk Free

Upload your current equipment service contracts and let us provide you with an alternative quote. If we offer similar coverage for less, consider us. If we don't, stay with your current service contract. Requesting a quote costs you nothing.

theremigroup.com/getstarted

Contact Remi:

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How Remi Managed Service Agreements Work

- 1 Remi will analyze your contract portfolio and provide a proposal for immediate consolidation into **one evidence-based Managed Service Agreement**.
- 2 The total cost for this Agreement will average up to a **20% immediate discount**.
- 3 Enjoy **Stress-Free Service**:
 - End-to-end coordination, updates and confirmations
 - Vendor choice preferences pre-loaded
 - Timely Field Service Report retrieval, quality-controlled and archived
 - All service-related billing and paperwork
 - Visual analytics to understand service performance and provider quality

About Remi

Remi is a leading provider of equipment maintenance managed services for research, higher education, healthcare, government and commercial organizations nationwide. Remi's solution reduces a client's cost of maintaining equipment while delivering improved equipment performance, reduced equipment downtime, and enhanced customer satisfaction.

Since 1998, our mission has been to unlock the value in service contracts, by providing cost effective and innovative equipment care solutions delivered with passionate and dedicated service.

80K+

Service events
managed annually

22K+

Equipment models
covered

14K+

Assets covered in
U.S. lab environments

5K+

Qualified service
network providers