



Remi.® When a relationship matters.

Remi provides a single point of contact for managing service events; delivering coverage that includes the costs associated with parts, labor, travel, emergency repair, and preventative maintenance.

# Personalized Equipment Care Solutions

Remi replaces multiple service agreements and extended warranties with **one agreement that costs less and is more flexible** than traditional equipment contracts.



## Significant Savings

often 10-25% off current service pricing with the quality and coverage of existing contracts



## Vendor Neutral

network of more than 5,000 qualified providers offering the best available service at time of request



## One Agreement

to manage maintenance of multiple equipment types with the flexibility to customize coverage

### How it Works:



Equipment failure occurs



Call or email to report failure or request service – Remi schedules service



Service Provider performs on-site repairs



Field Service Report and invoice are submitted to Remi for payment



Remi reviews and processes documents, remitting payment directly to the Service Provider

## Try Remi Risk Free

Upload your current electronic equipment service contracts and let us provide you with an alternative quote. If we offer similar coverage for less, consider us. If we don't, stay with your current service contract. Requesting a quote costs you nothing.

[theremigroup.com/GetStarted](https://theremigroup.com/GetStarted)

### Contact Remi:

p. (888) 451-8916 #1

e. [info@theremigroup.com](mailto:info@theremigroup.com)

## Eligible Equipment Types

### MEDICAL & IMAGING

Arrhythmia Computers  
Bone Densitometers  
C-Arms  
Cardiac Cath Systems  
Cardiac Output Computers  
CR Readers  
CT Scanners  
Defibrillators  
Fluoroscopic Rooms  
Gamma Cameras  
Imager Fluorescence  
Laser Imagers  
Linear Accelerators  
Mammography Units  
Monitors  
MRIs  
PACS  
Patient Data Monitoring  
Portable X-Ray Machines  
Stress Test Systems  
Tables  
Ultrasound Units  
X-Ray/Fluoroscopic Units  
X-Ray Units  
Workstations

### SURGERY

Ablation Systems  
Analyzers  
Biopsy Systems  
Cameras  
Docking Stations  
Electrosurgical Units  
Image-Guided Surgery  
Systems  
Lasers  
Microscopes  
Phacoemulsifiers  
Smoke Evacuation Systems  
Surgical/Exam Lights  
Ultrasounds

### RESEARCH & LABORATORY

Analyzers  
Autosamplers  
Cell Sorters  
Centrifuges  
Chromatography  
DNA Sequencing  
Flow Cytometers  
Fluorometers  
Incubators  
Lasers  
Liquid Handling  
Workstations  
Mass Spectrometers  
Microplate Readers

NMR Systems  
Particle Counters  
Projectors  
Refrigerator/Freezers  
Robotic Systems  
Scanners  
Spectrometers  
Spectrophotometers  
Synthesizers  
Tabletop Microscopes  
TEM/SEM Microscopes  
Thermocyclers  
Tissue Processors

### GENERAL OFFICE

Archive Writers  
Automated Filing Systems  
Binding Machines  
Embossers  
Hole Punchers  
Letter Openers  
Mail Inserters  
Mail Sorters  
Mailing Systems  
Micro-Film Readers/Printers  
Micrographics Readers  
Printers  
Scanners  
Shredders  
Sorters  
Stackers

### SECURITY & COMMUNICATION

Access Control Systems  
Alarm Systems  
Cameras  
Card Access Systems  
Metal Detectors  
Security Access Systems  
Telephone Systems  
Two-Way Radios  
Video Surveillance Systems  
Voice Mail Systems

### INFORMATION TECHNOLOGY

Archiving Appliances  
Back-up Systems  
Data Management Systems  
Laptops  
Mainframes  
Network Devices  
Network Storage  
PCs & Peripherals  
Servers  
Uninterruptible Power Supply

*...and virtually any other type of electronic equipment*

Certain models of equipment may not be eligible due to parts & labor exclusivity and/or availability. List subject to change.

## Hospital Leaders Save Time and Money with Remi:

**“In general, I find that ultrasound and imaging equipment tends to be a great fit with Remi! Whether it be GE, Acuson (Siemens), Philips or Sonosite, or another famous brand, you can save considerable money versus conventional service contracts.”**  
*~ Rick Wilson, Long Island Community Hospital*

## About Remi

Remi is a leading provider of Equipment Maintenance Management Programs (EMMPs) for healthcare, higher education, government and commercial organizations nationwide. Our EMMP solution reduces a client's cost of maintaining equipment while delivering improved equipment performance, reduced equipment downtime, and enhanced customer satisfaction.

Since 1998, our mission has been to empower our customers to outperform, by providing cost effective and innovative equipment care solutions delivered with passionate and dedicated service.

**75,000+**

service events  
managed annually

**800,000+**

items of  
equipment  
covered

**5,000+**

qualified service  
network providers