



Remi®. When a relationship matters.

Large Supermarket Chain Saves \$2.6 Million and Improves Administrative Processes with EMMP

CHALLENGE

One of the largest supermarket chains in the western part of the U.S., operating over 700 stores in 15 states was being challenged with asset management and controlling their equipment maintenance expenditures. They found it difficult to locate service vendors and track service expenditures which resulted in double billing for some of the work that was being performed. All the while, they were tasked with processing thousands of individual purchase orders (POs) for individual service events and it was such an administrative burden the retailer couldn't sustain.

SOLUTION

The supermarket chain decided to partner with Remi for its equipment maintenance management program (EMMP). This new program provided the following:

- Guaranteed an extensive vendor network of more than 2,500 to perform service work
- Ability to track service events with Remi's online system to better manage each service event from start to finish while avoiding double billing like in the past
- Minimized the processing of POs since the Remi program requires only one purchase order for all covered equipment resulting in administrative relief for staff

SOLUTION

The partnership with Remi allowed the retailer to improve business processes while still saving more than \$2.6 million.

Program Highlights



\$2.6 Million Saved
Since Inception



Instruments Covered
Bread Slicers, Food Processors, Scales, Fryers, Meat Saws/Slicers and More

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